

63 Appendix A: Default Call Result Map

The following table details the default result map for calls made on the TCN system. Not all results will always be available, but the system does report as detailed as the utilized carriers allow.

Result Code	Short Result	Long Result
1000	PED	Pending
2000	ANS	Answered
2100	ANL	Answered Linkcall
2110	ALA	Answered Linkcall Abandoned
2120	AGT	Answered Linkcall Agent Talk
2200	ANH	Answered Hangup
3000	MAC	Machine
3100	MAD	Machine Delivered
3200	MAH	Machine Hangup
3300	MAF	Machine Undeliverable
4000	FAX	Fax
4100	FAD	Fax Delivered
5000	BZY	Busy
6000	NOA	No Answer
7000	INV	Invalid
7100	INC	Invalid Incomplete Number
7200	IUP	Invalid Unknown Prefix
7210	INP	Invalid Unknown NPA
7220	INX	Invalid Unknown NPA-NXX
7300	INR	Invalid No Route
7400	IDC	Invalid Disconnected
7410	IDS	Invalid Disconnected Skiptrace
8000	FAL	Failed
8100	FNL	Failed No Lines
8200	FBC	Failed Busy Circuits
8300	FRE	Failed Refused
8310	FRL	Failed Refused Legal
8320	FRT	Failed Refused Technical
8330	FIE	Failed Internal Technical
9000	CAN	Cancelled
9100	CAX	Canceled Time Zone
9200	CAT	Cancelled Timeout
9300	CDL	Cancelled Do Not Call List
9310	CDC	Cancelled Do Not Call Cellular
9320	CDZ	Cancelled Zip Code
9400	CMR	Cancelled Max Retry

9500	CIN	Cancelled Incomplete Number
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